



**Safe to do  
business with**

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**Code Compliant**

## How did you rate the service?

In order to ensure that the service offered by Society of Will Writers members is maintained at the highest possible standard we would be grateful if you would complete the following assessment of the consultant and the Will writing service. Information provided will be treated in the strictest confidence and used to monitor and enhance the service provided.

Company/Member Name.....

Consultant.....

<b>(Please tick)</b>	<b>Excellent</b>	<b>Very Good</b>	<b>Good</b>	<b>Satisfactory</b>	<b>Poor</b>
Overall Professionalism of Consultant/Company					
After Sales Service					
Value for Money					
Overall satisfaction with The Member/Company					

### General Comments

.....  
.....  
.....

<b>(Please tick)</b>	<b>Yes</b>	<b>No</b>	<b>Not Sure</b>
Were you supplied with a full breakdown of fees and charges prior to instructing the Member?			
Were you asked to provide evidence of your identification?			
Were you provided with a copy of the Terms of Business?			
Were you provided with a full explanation of the services?			
Were your documents received within the agreed time frame?			
Were you offered an attestation service?			

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

Tel No \_\_\_\_\_

Please leave this blank if you would like to remain anonymous.

**When this form has been completed please return it to The Society of Will Writers Head Office at the  
Freeport address below:**

**The Society of Will Writers, Freeport RTCL-BRSH-SCZT,  
Chancery House, Whisby Way, Lincoln, LN6 3LQ**